

BE A SAFETY “CHAMP”

Do the *safe* thing... for every patient every time

Communicate Clearly

- Read back/repeat back
- Phonetic and numeric clarification

Handoff Effectively

- Use **ISBAR** (Introduce yourself and role, **S**ituation, **B**ackground, **A**ssessment, **R**ecommendation)

Attention to Detail

- Look in the mirror first and be in the moment
- Self check using **STAR**: **S**top-**T**hink-**A**ct-**R**eview

Mentor and Coach Others

- Speak up for Safety using **ARCC**: **A**sk a question, make a **R**quest, voice a **C**oncern, use **C**hain of command
- Cross Check and Coach teammates
- 200% accountability

Practice a Questioning Attitude

- Stop the Line “I need clarity” to ask for clear and specific expectations
- Validate and Verify