

2024 Provider Networks

New! Preferred

In Connecticut

The HHC Preferred Network is a group of Hartford HealthCare hospitals, services and providers in Connecticut that work together to coordinate your care. This network includes Hartford HealthCare Medical Group, Integrated Care Partners, ProHealth Physicians, Memorial Sloan Kettering Cancer Center and HHC joint ventures, plus HHC facilities across Connecticut.

Choosing HHC facilities & providers gives HHC colleagues and covered family members access to the best care at the least cost.

After meeting your deductible, the cost of care for some services in the 2024 Preferred network will be lower than in 2023.

Know Before You Go

Avoid paying for services that are not covered

To verify that your service/facility/provider is covered, call the Member Services number on the back of your Aetna card, or visit www.aetna.com and create an account as an HHC colleague.

Note: If you log in as a guest, you will not get an accurate list.

New! Standard Plus*

In Connecticut

The HHC Standard Plus Network includes providers such as Starling Physicians, Connecticut Children's and free-standing Quest labs.

When you use a provider in the HHC Standard Plus Network, you will pay less than if you receive similar services in the HHC Standard Network.

** — The cost of care in these plans remains unchanged from 2023.*

Standard*

In Connecticut

Any hospital or provider not in the HHC Preferred or HHC Standard Plus network that accepts Aetna, but does not bill under an out-of-network hospital.

You will pay more for care when you choose hospital care or providers from the HHC Standard Network.

Out of Connecticut

HHC's health plans give you access to care across the United States.

Any hospital or provider outside of Connecticut that accepts Aetna is part of the HHC Standard Network (except Westerly Hospital and its providers in Rhode Island).

Three important things to know:

1

You can choose to see outpatient providers and receive services including outpatient surgery and rehabilitation as long as the provider or facility accepts Aetna insurance and doesn't bill under an out-of-network provider.

2

Services performed at out-of-network hospitals, rehabilitation facilities, skilled nursing facilities and affiliate doctors or outpatient sites in Connecticut won't be covered.

3

If a service covered by HHC medical plans is not offered by ANY provider in the HHC Preferred, Standard Plus or the HHC Standard Network, arrangements can be made to ensure you or your covered family members gets that service at the HHC Standard Network rate.

2024 Network and Out-of-Network Providers

In-network Hospitals & Providers

Preferred

- › Backus Hospital
- › Charlotte Hungerford Hospital
- › Hartford Hospital
- › HOCC Bradley & New Britain
- › Institute of Living
- › MidState Medical Center
- › Memorial Sloan Kettering Cancer Center
- › Natchaug Hospital
- › ProHealth Physicians
- › Rushford
- › St. Vincent's Medical Center
- › Windham Memorial Hospital
- › All HHC Facilities
- › HHC Medical Group
- › Integrated Care Partners (ICP)
- › HHC Joint Ventures

Standard Plus

- › Starling Physicans
- › Connecticut Children's
- › Free-standing Quest labs

Standard

- › Aetna Pediatric Network
- › Baystate MedicalCenter
- › Griffin Hospital
- › Middlesex Hospital
- › Stamford Hospital
- › UCONN Health Center

Out-of-Network (no coverage)

There is no coverage for services provided by out-of-network hospitals and their providers and facilities, except true medical emergencies, ambulance services and emergency room visits.

- › Bristol Hospital
- › Day Kimball Hospital
- › Johnson Memorial Hospital
- › Manchester Memorial Hospital
- › Rockville General Hospital
- › St. Francis Hospital & Medical Center
- › Sharon Hospital
- › St. Mary's Hospital
- › VA Connecticut Healthcare System
- › Waterbury Hospital
- › WCHN: Danbury, New Milford, and Norwalk Hospitals
- › Yale-New Haven Hospital
- › Bridgeport Hospital
- › Bridgeport Hospital Milford Campus
- › Greenwich Hospital
- › Lawrence & Memorial Hospital
- › Saint Raphael Campus
- › Westerly (R.I.) Hospital

For colleagues covered under a collective bargaining agreement (CBA), the benefits or programs described herein may be subject to provisions of your CBA.

Please consult your manager or local HR Representative for specific guidance on applicability.