

Image Exchange with Hartford Healthcare

This guide will advise users on the various ways to share Radiology/Cardiology studies with Hartford Healthcare.

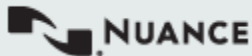
Please contact the HHC Film library at 860-972-2833 (Mon-Fri , 6:30am – 4:30pm) for any questions.

Call the ITS Help Desk at 860-545-5699 on weekends or after 4:30pm for questions.



Sharing studies with Hartford Healthcare can be facilitated across 3 sharing platforms - Lifeimage, Ambra and Powershare.

Your PACS Admin team can help with the connection setup and they can also tell you how to send to our destination.



If your institution is a Nuance Powershare customer, then please add **Hartford Healthcare** as a connection to your Powershare contacts which will enable us to share studies bi-directionally.



If your institution is an Ambra customer, then please have your PACS Admin team contact Ambra support to initiate a connection to **Hartford Healthcare**.



If your institution is a Lifeimage Customer then please request to connect to the **Hartford Health Care Diagnostic Imaging** account.

If your institution doesn't have any of these sharing platforms please use the [webpage](#) to register for a Lifeimage Cloud account and upload studies to Hartford Healthcare.

If you share studies with HHC frequently, we can also assist your institution with setting up a Lifeimage LITE client that can connect to your PACS system and make sending studies to HHC even easier.

*Please note, we will be transitioning our primary sharing platform from Lifeimage to Ambra by July 2024.

Image Exchange Data Flow

(Send/Rec Studies is bi-directional)



Outside institutions will have their own gateway/s that will send/receive studies to the appropriate Cloud environments.

OUTSIDE INSTITUTIONS

