St. Vincent's Medical Center Patient & Visitor Guide

2800 Main Street
Bridgeport, CT 06606
203.576.6000
StVincents.org

About St. Vincent's Medical Center

Located in Fairfield County, St. Vincent's includes a licensed 473-bed community teaching hospital in Bridgeport, a 76-bed inpatient psychiatric facility in Westport, an extensive medical group with providers throughout the region, and St. Vincent's Special Needs Services.

Founded in 1903 by the Daughters of Charity, St. Vincent's joined Hartford HealthCare in 2019 as Hartford HealthCare's only Catholic hospital.

Phone Directory

Main Number: 203.576.6000
Emergency Room: 203.576.5877
Food & Nutrition Services: 203.576.5300
Patient Relations: 203.576.5164
Parking & Security: 203.576.5543
Social Work: 203.576.5608
Spiritual Services: 203.576.5110

Parking

Patient and visitor parking Visitor's parking garage is attached to St. Vincent's Medical Center at 2800 Main Street and is accessible 24 hours a day. **Handicap parking** is designated in all hospital parking garages and lots. **Valet parking** is provided by LAZ. Patients are welcome to take advantage of valet parking, located at the hospital's main entrance. Monday – Friday: 5:00 AM – 8:00 PM.
Valet is only complimentary for oncology, labor/delivery patients, and those with disabilities. All other patients need to pay for valet parking. Regular visitor parking is free to all patients, just not valet.

Maps and Directions

2800 Main Street, Bridgeport, CT 06606
Campus maps are posted in the public parking garage and are available at any of our information desks. The information desk in the main lobby is staffed 24 hours a day, 7 days a week.

Visitor Policy

For the safety of our patients, their caregivers and visitors, visiting hours are subject to change. For current visitation status, please visit StVincents.org or call our front desk at 203.576.6000.

Dining

Through our innovative meal service "Catering to You" a Catering Associate will discuss the menu options for the day and take your meal selections. Hungry and do not want to wait? Order room service without reservations. Dial ext. 5300 from inside the hospital, or 203.576.5300 from outside the hospital to place an order. Hours of service are from 7:00 AM – 6:45 PM. Patient and guest meals arrive at the same time.

Our Daily Bread Café is located on Level C of the Medical Center and is open with continuous service seven days a week from 6:30 AM – 7:00 PM:
Breakfast is served 6:30 AM – 10:00 AM
Lunch is served 11:00 AM – 2:00 PM
Dinner is served 5:00 PM – 7:00 PM

Gift Shop

The Seton Gift Shop has an assortment of gifts, cards, flowers and more for all occasions. Located in the Main Lobby across from the Information Desk.

ATM Machine

There is an ATM machine located in the Main Lobby near the public restrooms.

Caregrams

A free service that allows you to send a greeting to a friend or a loved one who is a patient at St. Vincent's. Go to StVincents.org/caregrams on our website.

Patient Services

Interpreter/ Language Services

We are committed to providing effective communication for patients, families and loved ones with limitations in English proficiency as well as those that are deaf or hard of hearing. Hartford HealthCare provides interpreter services as needed or requested for all patients, designated caregivers, families and loved ones. Our services are offered at no cost 24 hours/day throughout the year. Your nurse or guest services can assist you**. Please call 1.888.420.9740 then push 1 for Acute Care Hospitals**. **No access code is needed.** Video Interpreters are available in the Emergency Department and all clinical areas. In person interpreters can be scheduled at 1.800.648.0686 as needed.

Physical disabilities Upon admission, patients are notified of availability of rooms designated to accommodate special needs.

Medical Records

The Health Information Management Department (Medical Records) maintains and safeguards the confidentiality of medical record information in accordance with the patient's right to privacy, legal requirements and appropriate ethical considerations. For any questions, please call Health Information services at 203.576.5193.

Safety and Security

To reach the Safety and Security Department or request an escort, call 203.576.5543. Inside the Medical Center, dial 210.5543.

Drugs, tobacco and weapons policy Drugs, weapons, tobacco and e-cigarettes/personal vaporizers are not permitted on the Medical Center campus.
Blue lights are emergency notification kiosks located on each floor of the public garage and other surface lots and garages on campus.
Personal belongings/valuables: Patients are asked to send valuables and other non-essential belongings home with family or friends. St. Vincent's Medical Center is not responsible for lost valuables.
Mobile Phones: Wireless communication devices may be used in non-patient areas such as stairways, lobbies, the cafeteria, conference rooms, offices or outside on campus grounds.

Pastoral Care

At St. Vincent's Medical Center, we understand that pastoral/spiritual care helps both patients and their families and friends who love and support them. Pastoral Care services are available to provide support and guidance when a patient, family member or friend is in need. St. Vincent's religiously-diverse staff of professionally trained chaplains play an important role in St. Vincent's comprehensive care mission for patients and their families.
Contact Pastoral Care: 203.576.5110

Worship & Meditation

The Virginia O'Brien Fortin Chapel is always open and available to persons of all faiths and is located next to the Pastoral Office on the Main Level of the Medical Center, just past the main lobby.

Prayer Services: Heard every morning and evening on the overhead announcements at 8AM and 8PM.
Daily Mass: Celebrated in the Chapel weekdays at noon, Saturday at 3:45 PM and Sunday at 7:30 AM. Also available in-room on TV Channel 54.

For private prayer and reflection, our Meditation Room is available across from the Chapel on the Main Level of the Medical Center.

Overnight Guest Accomodations

Convenient to St. Vincent's Medical Center. Listing includes facilities in Fairfield, Bridgeport, Shelton, Stratford, Southport, Trumbull and Milford. Please visit StVincents.org "Patients & Visitors" to learn more.