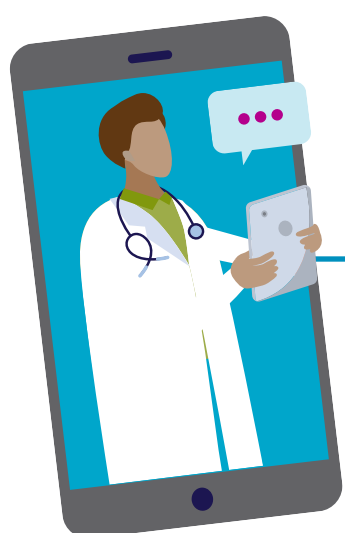


Common COVID Questions & Concerns



I have or need an appointment with a healthcare provider, but I don't want to actually visit an office.

You may be able to get the care you need without leaving home. **Hartford HealthCare's doctors, medical professionals and behavioral health experts now offer virtual visits online or by phone.** Contact your Hartford HealthCare Medical Group or Behavioral Health Network provider by phone or through MyChartPLUS message. They will determine whether you will be best cared for through an in-person, phone or virtual visit. Or **call 1.855.300.6933.**



I've been nervous and anxious about this whole pandemic.

It's a stressful time, and it's normal to need emotional or behavioral health support. That's why the **Hartford HealthCare Behavioral Health Network has a number for people to call, 24/7.** To request a call back, **call 888.984.2408.**



What if someone I know has a real medical emergency, like a heart attack or stroke?

Call 911. First responders and emergency personnel are ready to assist as usual.



And if it's not an emergency?

Connect with a Hartford HealthCare-GoHealth Urgent Care provider, via video, from wherever you are in Connecticut with the convenience of a mobile device, tablet or computer. **Visit HartfordHealthCare.org/GoHealth**



Where do I get more information so I can stay up to date on Coronavirus?

- **Sign up for text alerts by texting COVID19 to 31996.**
- **Call our 24-hour coronavirus hotline at 833.621.0600.**
- **Visit our website at HartfordHealthCare.org/coronavirus.** You will find a lot of information on this site, including videos, news items and links to the CDC and other resources.