



Windham Hospital Patient & Visitor Guide

112 Mansfield Avenue
Willimantic, CT 06226
860.456.9116
WindhamHospital.org

About Windham Hospital

Windham Hospital is committed to compassionate high-quality care and making you feel better, using the very latest in diagnostic and treatment skills and equipment. We provide a vital core of inpatient outpatient, rehabilitation and emergency services in a caring and personal community setting in Northeastern Connecticut. WindhamHospital.org

Phone Directory

- Main Number:** 860.456.9116
- Emergency Room:** 860.456.9116
- Food & Nutrition Services:** 860.456.9116, ext.2270
- Lost and Found:** 860.456.9116 ext.2317
- Patient Relations:** 860.456.6107
- Public Safety:** 860.456.9116 ext.2317
- Social Work:** 860.456.9116 ext. 2650
- Spiritual Services:** 860.456.6766

Parking

Patient and visitor parking is available in the upper lots.

Handicap parking is designated in all hospital parking lots.

Maps and Directions

112 Mansfield Avenue Willimantic, CT 06226
Visitors should enter through the Shea Building (Atrium) and stop at the Information Desk for room location, directions or special instructions.

Visitor Policy

General visiting hours are between 12:00pm and 08:00pm. Please check with the patient's unit to verify these hours

- Maternity visiting hours are available 24 hours a day for fathers and immediate family only.
- Ambulatory Care visiting hours are between 07:00am – 07:00pm.
- If you need to enter after 08:00pm or before 05:30am, please enter through the Emergency Department

Dining

As a patient your nutrition and dietary needs are met through a collaborative effort by your medical team and our kitchen and nutrition department. You may select your daily meals from a menu.

Patient Meal Hours

Breakfast.....07:30AM - 09:00AM
Lunch.....11:30AM - 12:15PM
Dinner.....04:30PM - 05:15PM

If you are on a special diet related to your medical condition it is considered part of your treatment and should be followed closely.

Meals and snacks are available in the Café and vending machines are located in waiting areas.

Sumner Family Café (3rd floor, Atrium)

Monday – Friday.....06:30AM – 06:30PM
Saturday – Sunday.....11:15AM - 06:30PM

Bringing in food: Food for patients can be brought into the hospital, but should meet the dietary orders outlined by the patient's doctor or dietitian. Please check with the patient's nurse to verify if there are any dietary restrictions.

Spirituality

If you would like a visit from our chaplain or if you want to request a visit from someone in your faith community, please let your nurse know or dial **860.456.6955** from your room and tell us your name and religious affiliation.

Patient Services

Interpreter/ Language Services

The hospital has interpreter services available to assist when needed or preferred. If you or your family member requires language assistance, please ask your nurse to arrange for these services.

Medical Records

For more information and to obtain medical records, call 860.456.6741.

Overnight Guest Accommodations

The Whitham Family Lounge is a room with overnight accommodations for family members of acutely ill patients who choose to stay within the hospital. Reservations and use of this room may be requested by contacting the Administrative Coordinator at 860.942.5050 or call the hospital operator and ask to speak with the Administrative Coordinator.

Safety and Security

Safety and Security: To reach the Public Safety Department or request an escort, call 860.456.9116, ext. 2317.

Drugs, tobacco and weapons policy

Drugs, weapons, tobacco and e-cigarettes/ personal vaporizers are not permitted on the Windham Hospital campus.

Fire alarms

The hospital has a fire plan, sprinklers, fire extinguishers and the staff is trained in fire protection.

Personal belongings/valuables: Patients are asked to send valuables and other non-essential belongings home with family or friends. Contact lenses, eyeglasses, hearing aids and dentures should be stored in your bedside stand when not in use. Windham Hospital is not responsible for lost valuables.

Mobile Phones: Use of cell phones is prohibited in certain areas as many patient care areas contain equipment that might be adversely affected by cell phone signals. Wireless communication devices may be used in some areas, please adhere to any signage. Windham Hospital is not responsible for devices lost or damaged while in patient possession.

Updated 11-15-2018