



St. Vincent's Medical Center

### About St. Vincent's Medical Center

*Located in Fairfield County, St. Vincent's employs more than 2,800 associates, includes a licensed 473-bed community teaching hospital in Bridgeport, a 76-bed inpatient psychiatric facility in Westport, an extensive medical group with providers throughout the region, and St. Vincent's Special Needs Services. Founded in 1903 by the Daughter of Charity, St. Vincent's joined Hartford HealthCare in 2019 as the system's only Catholic hospital. Visit [StVincents.org](http://StVincents.org)*

### Phone Directory –

**Main Number:** 203.576.6000

**Emergency Room:** 203.576.5877

**Food & Nutrition Services:** 203.576.5300

**Patient Relations:** 203.576.5164

**Parking & Security:** 203.576.5543

**Social Work:** 203.576.5608

**Spiritual Services:** 203.576.5110

### Parking

**Visitor's parking garage** is attached to St. Vincent's Medical Center at 2800 Main Street and is accessible 24 hours a day.

**Handicap parking** is designated in all hospital parking garages and lots.

**Complimentary Valet parking** is provided by LAZ. Patients are welcome to take advantage of complimentary valet parking, located at the hospital's main entrance. Monday – Friday: 5:00 AM – 8:00 PM

### Maps and Directions

**2800 Main Street, Bridgeport**

Campus maps are posted in the public parking garage and are available at any of our information desks. The information desk in the main lobby is staffed 24 hours a day, 7 days a week.

### Visitor Policy

For the safety of our patients, their caregivers and visitors, visiting hours are subject to change. For current visitation status, please visit [www.StVincents.org](http://www.StVincents.org) or call our front desk at 203.576.6000.

### Dining

**Our innovative meal service "Catering to You"** During your stay a Catering Associate will discuss the menu options for the day and take your meal selections. Hungry and do not want to wait? Call our call center to order room service without reservations. Please dial ext. 5300 from inside the hospital, or 203.576.5300 from outside the hospital to place an order. Hours of service are from 7:00 AM – 6:45 PM. Patient and guest meals arrive at the same time.

**Our Daily Bread Café** is located on Level C of the Medical Center and is open with continuous service seven days a week from 6:30 AM – 7:00 PM:

Breakfast is served 6:30 AM – 10:00 AM

Lunch is served 11:00 AM – 2:00 PM

Dinner is served 5:00 PM – 7:00 PM

**The Coffee Bar** is located in the Main Lobby and offers a variety of coffee flavors, tea, hot chocolate, salads, sandwiches and other snacks. The Coffee Bar is open Monday through Friday from 6:30 AM – 4:30 PM

### Gift Shop

The Seton Gift Shop has an assortment of gifts, cards, flowers and more for all occasions. Located in the Main Lobby across from the Information Desk.

## Pastoral Care

At St. Vincent's Medical Center, we understand that pastoral/spiritual care helps both patients and their families and friends who love and support them. Pastoral Care services are available at St. Vincent's to provide support and guidance when a patient, family member or friend is in need. St. Vincent's religiously-diverse staff of professionally trained chaplains play an important role in St. Vincent's comprehensive care mission for patients and their families. Working in tandem with the patient's inter-disciplinary medical team, chaplains provide reverent, holistic care for the patient's mind, body and spirit. **Contact Pastoral Care: 203.576.5110**

## Patient Services

### Interpreter/ Language Services

We are committed to providing effective communication for patients, families and loved ones with limitations in English proficiency as well as those that are deaf or hard of hearing. Hartford HealthCare provides interpreter services as needed or requested for all patients, designated caregivers, families and loved ones. Our services are offered at no cost 24 hours/day throughout the year. Your nurse or guest services can assist you. **Please call 1.888.420.9740 then push 1 for Acute Care Hospitals. No access code is needed.** Video Interpreters are available in the ED and all clinical areas. In person interpreters can be scheduled at 1.800.648.0686 as needed.

**Physical disabilities** Upon admission, patients are notified of availability of rooms designated to accommodate special needs.

### Medical Records

Your medical records include your medical history, laboratory results, medications, physician reports from surgery, treatments, or other medical services administered at St. Vincent's Medical Center, St. Vincent's Multi-Specialty Group, or Urgent Care Center. For any questions, please call Health Information services at 203.576.5193.

## Overnight Guest Accommodations

Convenient to St. Vincent's Medical Center. Listing includes facilities in Fairfield, Bridgeport, Shelton, Stratford, Southport, Trumbull and Milford. Please visit [www.StVincents.org](http://www.StVincents.org) "Patients & Visitors" to learn more.

## ATMs

There is an ATMs are located in the Main Lobby near the rest rooms.

## Safety and Security

**To reach the Safety and Security Department or request an escort, call 203.576.5543. Inside the Medical Center, dial 210.5543.**

**Drugs, tobacco and weapons policy** Drugs, weapons, tobacco and e-cigarettes/personal vaporizers are not permitted on the Medical Center campus.

**Blue lights** are emergency notification kiosks located on each floor of the public garage and other surface lots and garages on campus.

**Personal belongings/valuables:** Patients are asked to send valuables and other non-essential belongings home with family or friends. Hartford Hospital is not responsible for lost valuables.

**Mobile Phones:** Wireless communication devices may be used in non-patient areas such as stairways, lobbies, the cafeteria, conference rooms, offices or outside on campus grounds. Hartford Hospital is not responsible for devices lost or damaged while in patient possession.