



**Acknowledgement**

At Hartford HealthCare, we believe a caring, healing environment is a shared responsibility among colleagues/team members, patients and visitors. Our team is committed to treating you with courtesy, respect and professionalism.

**For this reason, we will not tolerate the following:**

- Discrimination based on race, ethnicity, gender identity, sexuality, religion, language, or any other protected class
- Aggressive or violent behavior such as abusive language, threatening and physical assault
- Intentionally disrupting the care environment
- Sexual Harassment
- Weapons
- Photographing/videotaping inside facility
- Audio recording, without the consent of all parties

**Failure to support this safe and inclusive environment may result in:**

- being asked to leave the HHC facility unless it is unsafe or you are seeking emergency care
- the discontinuation of the patient/provider relationship
- engagement of external authorities

By signing below, you agree to treat our colleagues with respect and courtesy, as outlined above.

\_\_\_\_\_  
Patient/Patient Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Time