

How do I see my health information for visits before June 27th?

For health information prior to June 27, please access the original Manchester Memorial Hospital patient portals here:

[Manchester Memorial Hospital Patient Portal Link](#)

How do I see my health information for visits on or after June 27th?

Health information for visits on or after June 27th can be viewed in the [Hartford HealthCare MyChart patient portal](#).

What system will be used for my medical records?

All locations will begin using Epic, Hartford HealthCare's electronic health record system.

When will my appointments and medical records appear in MyChart?

Appointments and medical records for visits on or after June 27th will appear in MyChart on and after that date.

I already have a Hartford HealthCare MyChart account.

Will my records be combined?

Yes. If you already have a Hartford HealthCare MyChart account, your information will be available in the same account. You will not need to create a separate MyChart account.

Will I use the same MyChart login?

Yes. Patients who already have a Hartford HealthCare MyChart account will continue using the same username and password.

Will I be able to see my old ECHN records in MyChart?

Some previous health information and records will be available in MyChart. Additional details about what information will be available will be shared closer to June 27th.

Will my Hartford HealthCare doctors be able to see my records?

Hartford HealthCare providers involved in your care may be able to view your available medical information electronically. In some cases, additional records or paper copies may still be needed depending on the type of care or services received.

FAQ

Frequently Asked
Questions

Patient Records

CONTINUED

Will the process for requesting medical records change?

At this time, there are no planned changes to how patients request medical records. If future changes occur, patients will be informed in advance. Click here for more information: [GMR Patient Medical Records Information](#)

Will my information be secure?

Yes. Both Epic and MyChart are secure systems designed to protect your personal health information.