

MyChart

MyChart is Hartford HealthCare's secure online patient portal that allows you to access and manage your health information anytime.

What can I do with MyChart?

With MyChart, you can:

- › View medical records and test results
- › Communicate with your care team
- › Schedule and manage appointments
- › Receive appointment reminders
- › Complete eCheck-in before visits
- › Request prescription refills
- › Pay bills and manage payment plans
- › Participate in virtual visits

Is MyChart available in other languages?

Yes, MyChart is currently available in both English and Spanish.

How do I sign up for MyChart?

- › Scheduling
- › Check-in
- › Admission
- › Discharge
- › Transfer

What if I don't receive an invitation?

If you are 18 or older and not enrolled:

- › You may receive an activation code on your After Visit Summary (AVS)
- › You can request help from practice staff

Can I sign up on my own?

Yes. You can:

- › Call MyChart Technical Support at 860-972-4993 to request an activation email
- › Register online using identity verification

Who can I contact for help with MyChart?

MyChart Technical Support is available at **860-972-4993**

What are the support hours?

Support is available Monday through Friday, from 7:30 a.m. to 4:00 p.m. (excluding holidays).

Where can I find additional resources about MyChart?

Additional resources—including enrollment instructions, login help, and patient guides — will be available on the Hartford HealthCare website.