

Will anything change with how I get or pay my medical bills?

To pay medical bills for care received before June 27th, please consult this page: <https://www.echn.org/patients-and-visitors/bill-pay/>. Billing process updates will be shared after June 27th.

Why does my bill still say Prospect Medical Holdings?

Some billing statements may still reference Prospect Medical Holdings during this period of change. This does not impact your care or how your bill is processed. Additional billing updates and changes will be shared over time.

How do I make payments for care provided before June 27th?

Payments for care provided before June 27th should be made through the existing patient payment portal linked here:

» [GMR Patient Payment Portal](#)

How do I make payments for care provided on or after June 27th?

Payments for care provided on or after June 27th may be made through the Hartford HealthCare MyChart patient portal.

Will Physician offices and clinics still accept cash payments?

Medical Group offices will move to cashless payment options. More information about accepted payment methods will be shared directly with patients before any changes occur.

Who do I call if I have questions about my care, bill, or insurance?

Please call Manchester Memorial Hospital Patient Financial Services at **888.943.6042** with questions about your care, billing, or insurance. If you are calling about a bill or insurance, please have your bill or insurance card available.