

Patient information

Financial Assistance

We are here to assist you.

Hartford HealthCare Commitment

Hartford HealthCare is committed to meeting your health care needs and treating you with compassion from the bedside to the billing office. We realize that most medical expenses are the result of unexpected illness or accidents and are difficult to budget for. As a courtesy and convenience to you, Hartford HealthCare has many ways that we can assist individuals who qualify for financial assistance.

Consistent with our mission, Hartford HealthCare's (HHC) provides financial assistance to all eligible individuals who meet the criteria in our Financial Assistance Policy. It is HHC's policy to provide, without discrimination, emergent care for everyone regardless of their eligibility for medical benefits, financial or government assistance. Your questions about the Financial Assistance Policy and the Application for Financial Assistance, the terms and eligibility can be requested in person through any HHC employee, via telephone or on our website.

If you have no insurance (uninsured), your insurance will not pay all of the bills, leaving you with a balance (underinsured), and/or you are not eligible for any government health care benefit program and unable to pay for the health care services then you may be eligible for

Informacije za pacijente

Finansijska Pomoć

Mi smo tu zbog vas.

Hartford HealthCare Zalaganje

Hartford HealthCare je posvećen ispunjavanju vaših potreba zdravstvene zaštite i obraća vam se sa razumijevanjem od bolničkog kreveta do računovodstva. Mi shvatamo da većina troškova liječenja dolazi kao rezultat neočekivane bolesti ili nesretnog slučaja i da nije lako platiti takve račune. Kao izraz dobre volje i uslužnosti Vama, Hartford HealthCare ima mnogo načina na koje pomažemo osobama koje ostvare pravo na finansijsku pomoć.

U skladu sa našom misijom, Hartford HealthCare (HHC) pruža finansijsku pomoć svim pojedincima koji ispunjavaju uslove iz našeg Pravilnika o finansijskoj pomoći. Posao HHC-a je da obezbijedi, bez diskriminacije, urgentnu zdravstvenu njegu svakome bez obzira na to da li ta osoba ispunjava uslove za medicinske beneficije, finansijsku ili državnu pomoć. Vaša pitanja o Pravilniku o finansijskoj pomoći i o aplikaciji za finansijsku pomoć, o ispunjavanju uslova i dobivanju prava na pomoć, možete uputiti lično bilo kojem uposleniku HHC, putem telefona na našoj internet stranici.

Ako nemate osiguranje (niste osigurani), ako vaše osiguranje ne želi platiti sve račune, ostavljajući vama da platite određeni iznos (djelimično osigurani), i/ili nemate

financial assistance. To determine eligibility for financial assistance factors may include family size, liquid and non-liquid assets, employment status, financial obligations, amount and frequency of healthcare expense (i.e. medically indigent) and other financial resources available to the patient. Under the Financial Assistance Policy, patients whose household income is at or below 250% of the Federal Poverty Level may be eligible for a discount of 100% of their financial obligations. Patients with family income between 250% and 400% of the Federal Poverty Level may be eligible to qualify for a discount of between 25-75%. In addition, a patient who is determined to be unable to pay their bills because their medical expenses exceed at least 50% of their annual gross family income may be eligible for discounts of between 65-90% of their financial obligations as specifically set forth in Appendix A to the Financial Assistance Policy.

To apply, simply obtain an application and complete the required information. Return the application to one of our financial assistance offices that are listed in the Application. You can access the Application, as well as the Financial Assistance Policy, at www.HartfordHealthCare.org or any of the HHC hospital websites. If you prefer, you can request an application or a copy of the Financial Assistance Policy free of charge by mail at Hartford HealthCare, Customer Service, PO Box 310911, Newington, CT 06111 or by calling us at 860-696-6010. Copies of the Financial Assistance Policy and Application may also be picked up in person at the Patient Admission Desk at all of our hospital facilities. The Financial Assistance Policy, the Application and this plain language summary are available in English, Spanish and Polish.

Note: *Financial assistance eligible individuals will not be charged more for emergency or medically necessary care than the amount generally billed. Financial assistance is not available for non-*

pravo na državni program zdravstvene zaštite i ne možete platiti usluge zdravstvene zaštite, onda možda imate pravo na finansijsku pomoć. Da biste odredili da li imate pravo na finansijsku pomoć, treba razmotriti faktore kao što su broj članova porodice, pokretna i nepokretna imovina, da li ste zaposleni, finansijske obaveze, iznos i učestalost troškova zdravstvene zaštite (npr. nemate pravo na osiguranje) i ostale izvore finansija koji su dostupni pacijentu. Prema Pravilniku finansijske pomoći, pacijenti čiji prihodi u domaćinstvu iznose tačno ili ispod 250% na federalnoj ljestvici siromaštva, mogu imati pravo na popust od 100% na njihove finansijske obaveze. Pacijenti čiji prihodi domaćinstva prelaze iznos od 250% i 400% federalne ljestvice siromaštva mogu imati pravo na popust kod finansijskih obaveza u iznosu od 25-75%. Uz to, pacijent koji nije u mogućnosti platiti svoje troškove zdravstvenog osiguranja jer njihovi računi prelaze 50% bruto godišnjeg prihoda domaćinstva, mogu imati pravo na popust od 65-90% iznosa njihovih finansijskih obaveza što je posebno naznačeno u Dodatku A u Pravilniku o finansijskoj pomoći.

Za prijavu, jednostavno uzmite aplikaciju i popunite potrebne informacije. Pošaljite aplikaciju na neku od naših lokacija za finansijsku pomoć koje su navedene u aplikaciji. Vašoj aplikaciji, kao i Pravilniku o finansijskoj pomoći možete pristupiti na internet stranici www.HartfordHealthCare.org ili na bilo kojoj drugoj internet stranici HHC bolnice. Ukoliko želite, možete tražiti da vam se poštom besplatno pošalje aplikacija ili kopija primjerka Pravilnika o finansijskoj pomoći na adresi Hartford HealthCare, Customer Service, PO Box 310911, Newington, CT 06111 ili putem telefona na broj 1-888-545-5544. Primjerci Pravilnika o finansijskoj pomoći i aplikacija se mogu takođe dobiti lično na prijemnom desku za pacijente u svim našim medicinskim ustanovama. Pravilnik o finansijskoj pomoći, aplikacija i ovaj kratak sažetak su dostupni na engleskom, španskom i poljskom jeziku.

medically necessary services such as cosmetic procedures (and residential treatment services).

We are here to assist you.

Hartford HealthCare

Customer Service

1.877.HHC.Bill | hartfordhealthcare.org

Hartford Hospital

Customer Service

80 Seymour Street

Hartford, CT 06102

1.888.515.5544 | 860.545.3798

hartfordhospital.org

The Hospital of Central Connecticut

Cashier will accept documentation.

100 Grand Street

New Britain, CT 06050

1.888.515.5544 | thocc.org

MidState Medical Center

Cashier will accept documentation.

435 Lewis Avenue

Meriden, CT 06451

1.888.515.5544 | midstatemedical.org

William W. Backus Hospital

Financial Counselors

Financial Counseling Unit

326 Washington Street

Norwich, CT 06360

860.889.8331 x 2917 | backushospital.org

Windham Memorial Hospital

Customer Service

112 Mansfield Avenue

Bilješka: Osobe koje imaju pravo na finansijsku pomoć neće morati platiti više za usluge hitne pomoći ili za neophodnu medicinsku njegu nego što je to određeno u njihovom prvobitnom računu. Finansijska pomoć nije dostupna za usluge koje nisu medicinski neophodne kao što su kozmetičke procedure (i usluge kućne njege).

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326 Washington Street

Norwich, CT 06360

860.889.8331 x 2917 | backushospital.org

Willimantic, CT 06226

1.888.515.5544 | windhamhospital.org

Natchaug Hospital

189 Storrs Road
Mansfield, CT 06250

1.800.426.7792 | natchaug.org

Rushford

1250 Silver Street
Middletown, CT 06457

1.877.577.3233 | rushford.org

Hartford HealthCare Medical Group

1025 Silas Deane Hwy
Wethersfield, CT 06109

1.877.HHC.BILL

hartfordhealthcaremedicalgroup.com

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