



Facility fees for hospital outpatients

If you received services as a hospital outpatient, you and/or your insurance company may be billed for a facility fee, in addition to a physician fee. The **facility fee**, also referred to as the technical fee, is billed to cover the labor and non-labor (operational) expenses of the hospital associated with your visit.

The **physician fee**, also referred to as the professional fee, is billed to cover the labor expense of the physician or other medical professional who provided services during your visit. If these same services were provided in a physician office, you and/or your insurance company would have been billed for a physician fee that included both the labor and non-labor expenses of the physician office, and the labor expense of the physician or other medical professional who provided services during your visit. This all-inclusive physician fee from the physician office may have been less than the combination of the separate facility fee and physician fee for services received as a hospital outpatient.

Medicare requires hospitals to bill facility and physician fees separately for services to hospital outpatients. For comparison purposes, Medicare reimburses Hartford HealthCare Hospitals for their facility fees within the following ranges: Hartford Hospital \$54.45-\$136.13, Windham Hospital \$55.56-\$138.91, Backus Hospital \$55.56-\$138.91, Charlotte Hungerford Hospital \$54.45-\$136.13, Hospital of Central Connecticut \$54.60-\$136.49, MidState Medical Center \$55.56-\$138.91 and St. Vincent's Medical Center \$57.50-\$143.75.

Your insurance company will be able to provide you with information on their reimbursement to Hartford HealthCare Hospitals for hospital outpatients.



If you are unable to pay your portion of this facility fee or any other portion of your bill, please contact **1-860-696-6010** to request a reduction or apply for financial assistance.

This ratio represents our gross revenue compared to our total operating expenses. Each entity is distinct and variable for budget year 2021 as listed below:

Esta proporción representa nuestros ingresos brutos en comparación con nuestros gastos totales de funcionamiento. Cada entidad es distinta y variable para el año presupuestario 2021 como se indica a continuación:

Wskaźnik ten przedstawia nasze przychody brutto w porównaniu z naszymi łącznymi kosztami operacyjnymi. Każdy podmiot jest odrębny i zmienny w roku budżetowym 2021, jak podano poniżej:

Ratio of Cost to Charge for Budget Year 2021

Proporción entre costos y gastos para el año presupuestario 2021

Stosunek kosztów do obciążenia za rok budżetowy 2021

Hartford Hospital	36%
Hospital of Central Connecticut	32%
MidState Medical Center	35%
William Backus Hospital	32%
Windham Hospital	37%
Charlotte Hungerford Hospital	36%
St. Vincent's Medical Center	34%
Hartford HealthCare at Home	85%