

Clinician Nexus Launch – FAQ

1. What is Clinician Nexus?

Clinician Nexus is Hartford HealthCare's new student management system. It connects students, schools, and healthcare sites in one platform to manage every aspect of clinical rotations, including student applications and schedules, onboarding for students and faculty, capacity planning, evaluations, and community benefit reporting.

2. Why are we moving away from RedCap?

We are standardizing student rotation management across HHC to:

- Reduce administrative burden with automated workflows.
- Improve communication between schools and healthcare sites.
- Provide students with a consistent onboarding experience.

3. When will the change happen?

- Clinician Nexus go-live: Fall 2025 (onboarding & scheduling begin in the platform).
- RedCap sunset: January 1, 2026 (no new students will be accepted in RedCap after this date).

4. What happens to students already in RedCap?

Students who are already onboarded in RedCap before January 1, 2026, will finish their rotations in that system. All new students beginning January 1, 2026, must be managed in Clinician Nexus.

5. Which programs are included?

This transition supports allied health science programs. Nursing, medical assistant (MA), and physician rotations are currently not included in this phase.

6. Does this change our current affiliation agreements?

No. The transition to Clinician Nexus does not affect existing affiliation agreements.

7. What will students be responsible for in Clinician Nexus?

After creating their free account, students can upload documents required by their rotation, complete their attestations and required learnings, review their schedule.

8. Do I need a new login?

Yes. You will receive a link to create your Clinician Nexus account prior to the training sessions.

9. How will this affect my workload?

Clinician Nexus is designed to reduce repetitive tasks and manual follow-up. Coordinators and preceptors will benefit from automated workflows, centralized student information, streamlined scheduling, easier compliance tracking, and enhanced evaluation processes.

10. How will schools be trained and submit rotation requests?

School officials will have separate training sessions to ensure they are familiar with Clinician Nexus. Once trained, schools will submit rotation requests directly through the platform. If you partner with a school that has not yet been informed about this transition, please share their contact information using the attached Excel sheet so we can include them in communications and training.

11. Who do I contact with questions?

Please email Academic Affairs at AA_ClinicianNexusSupport@hhchealth.org for support.